





Annual Summary Report – Home Sharing

December 2020

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed via mail, due to COVID-19, to all home share providers and individuals residing in a home share living arrangement. When surveys were being distributed a new home share had started and services had not been provided for at least two months, therefore the two providers and individual were not included. A four-point scale was used for home share providers and a three-point scale was used for individuals receiving service. Participation was voluntary and providers and individuals had the option of remaining anonymous. Individuals receiving service and providers were given the option to mail or drop off the survey at the office. Addressed envelopes were provided. Survey return rate was 25% for providers. One of four home share providers returned surveys. Survey return rate was 33% for individuals. One of three individuals returned surveys.

How We Did

Program Effectiveness	
Efficiency	
Service Access	
Feedback/Satisfaction	

Summary/Recommendations:

The Home Share Program has met or exceeded all of its target performance goals this year. YCS currently has 4 approved homes with 6 providers. This year two home shares were approved and one family welcomed an individual into their home.

In 2020, the YCS Home Share program was advertised in the local paper, community bulletin boards, and posted on the Work BC and YCS website. People in the community called the program manager to gather further information about the position and one person submitted an application. In 2021, we will continue to look for home share providers in our service area.

Recommendations for the upcoming year:

- Program Manager will explore alternative ways to increase survey distribution and data. This may include providing Home Share providers and individuals the option of a paper or electronic survey.

Alysha Piva

Manager—Home Share Program