





Annual Summary Report – Community Integration Services

December 2023

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed to all individuals participating in one or more components of the Community Integration Services programs. Components include the following; Community Inclusion – Group (Challengers Program), Community Inclusion –Individual Services, Outreach Support, Homemaker, Supported Living and Job Skills programs. A three-point scale was used for individuals receiving service. Individuals were given the option of completing surveys after a general participant meeting, individually on their own or with YCS staff assistance, or to take home and have a parent/caregiver or friend assist. Participation was voluntary and individuals had the option of remaining anonymous. Surveys were distributed to 17 individuals and 14 were completed and returned. Our return rate was 82%.

How We Did

Program Effectiveness	
Efficiency	
Service Access	
Feedback/Satisfaction	

Summary/Recommendations:

The community Integration Services programs have met most of it’s target goals related to participation in community groups and employment this year. We currently have three individuals working out in the community in the service sector. Hours have increased recently due to the easing of the pandemic restrictions.

Community activities have been opening up and we have seen an increase in program participation. We have had the ability to increase activities with the group out in the community. We have experienced some recruitment challenges making referral wait times longer than usual.

In the upcoming year, we hope to continue to see an increase in activities and availability in our program space. We hope to facilitate an increase to community involvement and employment opportunities for the individuals we serve.

Leah Blair

CIS Program Manager