





Annual Summary Report – Community Integration Services

December 2024

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed to all individuals participating in one or more components of the Community Integration Services programs. Components include the following; Community Inclusion – Group (Challengers Program), Community Inclusion –Individual Services, Outreach Support, Homemaker, Supported Living and Job Skills programs. A three-point scale was used for individuals receiving service. Individuals were given the option of completing surveys after a general participant meeting, individually on their own or with YCS staff assistance, or to take home and have a parent/caregiver or friend assist. Participation was voluntary and individuals had the option of remaining anonymous. Surveys were distributed to 14 individuals and 10 were completed and returned. Our return rate was 71%.

How We Did

Program Effectiveness	
Efficiency	
Service Access	
Feedback/Satisfaction	

Summary/Recommendations:

The community Integration Services programs have met all of its target goals except for one related to participation in community groups and employment this year. We continue to be flexible and adapt to the changing needs of individuals served as they move through the aging process or as support needs change due to personal and/or health related needs.

Some of the fun activities the Challengers group have participated in this year include swimming at the Canada Games pool, bowling, spa days, group lunches out at local restaurants, visiting a farm with camels, fishing in the hatchery pond and shopping trips into the city

In the upcoming year, we plan to continue to increase our community outings including connecting with other groups similar to ours in Kamloops. We will try to increase employment opportunities for persons served by raising awareness of the benefits of hiring persons with disabilities to employers. We will continue to provide a well-rounded inclusive program for the individuals we provide support to.

Leah Blair

CIS Program Manager