





Annual Summary Report – Family Group Conferencing December 2023

As part of the Yellowhead Community Services performance measurement plan, surveys were offered to individuals/ families who were participating in the Family Group Conferencing program at the end of the conference. A four-point scale was used to assess satisfaction regarding the decision-making process and outcomes from the conference. Participation was voluntary and individuals had the option of remaining anonymous. Six Family Group Conference participants chose to complete surveys.

How We Did

Program Effectiveness	
Efficiency	
Accessibility	
Feedback/Satisfaction	

Summary/Recommendations:

This year, the Family Group Conferencing Program exceeded its target performance goals, except for the Efficiency Measure.

All of the six Family Group Conference participants chose to provide additional comments highlighting the value of collaborative planning:

- “This was very useful, the instructor was great! Very collaborative.”
- “Exceeded expectations. A lot of concerns were addressed.”
- “Strengths-based, we reached a plan.”
- “Very helpful information and supports. Good service.”
- “Was happy to see the support.”
- “Very informative.”

Recommendations for the upcoming year include the following:

The Family Group Conferencing Program Manager/Coordinator will continue to explore ways to promote the FGC program, to continue to increase the Efficiency Measure to maximize the number of conferences completed each year. This will include continuing to collaborate with the program funder, the Ministry of Children and Family Development, and community professionals.

Alysha Piva
Family Group Conferencing Program Manager/Coordinator