

Annual Summary Report – Home Share December 2022

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed in-person to all home share providers and individuals residing in a home share living arrangement. During the distribution of surveys, a new home share started. Therefore, the provider and individual were not included in the survey distribution process. Surveys have a four-point scale for home share providers and a three-point scale for individuals receiving service. Participation was voluntary, and individuals had the option of remaining anonymous. Home share providers and individuals receiving service could mail with addressed envelopes or drop off the survey at the office. The survey return rate for home share providers was 75%, three of four home share providers returned surveys. The survey return rate for individuals was 75%, three of four individuals returned surveys.

Program Effectiveness:

Home Sharing providers will feel supported by the agency.

Performance Target: 75% Agree or Strongly Agree

Actual: 100% reported- (3) Strongly Agree

Individuals will be supported to achieve their goals.

Performance Target: 75% Achieved or partially achieved at time of review.

Actual: At time of report 90% of goals were achieved or partially achieved. *

One Home Share goal was not achieved or partially achieved due to Covid-19 and the risk to the individual to complete the goal.

Self-determination will be encouraged and supported.

Performance Target: 75% Agree or Strongly Agree they have opportunities to make choices that are important to them.

Actual: 100% reported- (3) Agree

Individuals will experience stability in their living arrangement.

Performance Target: 75% of placements are stable.

Actual: 100% of placements are stable.

Efficiency:

Maintain appropriate/adequate caseload levels.

Performance Target: 0.16 FTE per resident

Actual: 0.16 FTE per resident

Service Access:

Minimize time between referral and placement for all individuals served in Home Sharing.

Performance Target: 16 weeks between referral and placement.

Actual: 0 referrals for service

Home Sharing Providers will be responded to in an efficient, timely manner.

Performance Target: 75% Agree or Strongly Agree

Actual: 100% reported- (3) Strongly Agree

Feedback/Satisfaction:

Individuals will be treated with respect, will have their information kept confidential, will have their rights respected (Values-Based measures):

Performance Target: 75% Agree or Strongly Agree

Actual: 100% reported- (1) Strongly Agree (2) Agree

Individuals supported in Home Sharing will experience their home as a shared living environment

Performance Target: 75% Agree or Strongly Agree

Actual: 100% reported- (3) Strongly Agree

Summary/Recommendations:

This year, the Home Share Program has met or exceeded all of its target performance goals. YCS currently has four approved and existing home share providers. This year one home share provider retired and the individual has transitioned into independent living in a different service area.

The YCS Home Share program continues to be advertised through social media, community bulletin boards, and posted on the Work BC and YCS websites. People in the community called the program manager to gather further information about the position. In 2023, we will continue to look for home share providers in our service area.

Recommendations for the upcoming year:

The program manager will continue to explore how to effectively advertise and recruit home-share providers in the community.

Manager—Home Share Program