





# Annual Summary Report – Community Integration Services

December 2025

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed to all individuals participating in one or more components of the Community Integration Services programs. Components include the following; Community Inclusion – Group (Challengers Program), Community Inclusion – Individual Services, Outreach Support, Homemaker, Supported Living and Job Skills programs. A three-point scale was used for individuals receiving service. Individuals were given the option of completing surveys after a general participant meeting, individually on their own or with YCS staff assistance, or to take home and have a parent/caregiver or friend assist. Participation was voluntary and individuals had the option of remaining anonymous. Surveys were distributed to 21 individuals and 18 were completed and returned. Our return rate was 86%.

## How We Did

<b>Program Effectiveness</b>	
<b>Efficiency</b>	
<b>Service Access</b>	
<b>Feedback/Satisfaction</b>	

## Summary/Recommendations:

The Community Integration Services programs have successfully met all target goals this year. Our team continues to remain flexible and responsive to the evolving needs of the individuals we support, whether those changes arise from the aging process, personal circumstances, or health-related considerations. This year, the program also expanded with the addition of two new referrals.

The Challengers group enjoyed a wide variety of engaging and meaningful activities throughout the year. Highlights included swimming at the Canada Games Pool, bowling outings, spa days, group lunches at local restaurants, a trip to the West Coast Amusement carnival, attending the Inclusion Dance in Kamloops, fishing at the hatchery pond, and shopping trips into the city. These activities supported social connection, community involvement, and personal enjoyment for all participants.

Looking ahead to the upcoming year, we plan to further increase our community outings and strengthen connections with similar groups in Kamloops. We will also work to expand employment opportunities for the individuals we serve by raising employer awareness of the many benefits of hiring persons with disabilities. Our ongoing commitment is to provide a well-rounded, inclusive program that supports each individual in living a meaningful, engaged, and fulfilling life.

**Leah Blair**

**CIS Program Manager**