





Annual Summary Report – Family Group Conferencing December 2024

As part of the Yellowhead Community Services performance measurement plan, surveys were offered to individuals/ families who were participating in the Family Group Conferencing program at the end of the conference. A four-point scale was used to assess satisfaction regarding the decision-making process and outcomes from the conference. Participation was voluntary and individuals had the option of remaining anonymous. Six Family Group Conference participants chose to complete surveys.

How We Did

Program Effectiveness	
Efficiency	
Accessibility	
Feedback/Satisfaction	

Summary/Recommendations:

This year, the Family Group Conferencing Program exceeded its target performance goals, except for the Efficiency Measure.

All of the five Family Group Conference participants chose to provide additional comments highlighting the value of collaborative planning:

- “Kept on time and organized.”
- “Good timing/to the point.”
- “Very well and lots of great ideas put together.”
- “Super unique FGC.”
- “Great to bring up both concerns and what is working. Good points and info.”
- “Appreciated you offering drinks, snacks, and staying calm and recording notes at the front to keep us on track.”
- “It was good.”
- “Thanks for the extra time.”
- “Michelle did a very good job at managing the room.”

Recommendations for the upcoming year include the following:

The Family Group Conferencing Program Manager/Coordinator will continue to explore ways to promote the FGC program, to continue to increase the Efficiency Measure to maximize the number of conferences completed each year. This will include continuing to collaborate with the program funder, the Ministry of Children and Family Development, and community professionals.

Michelle Baker
Family Group Conferencing Program Manager/Coordinator