





## Annual Summary Report – Family Group Conferencing December 2025

As part of the Yellowhead Community Services Performance Measurement Plan, voluntary satisfaction surveys were offered to individuals and families participating in the Family Group Conferencing (FGC) program at the conclusion of their conference. Surveys utilized a four-point scale to assess participant satisfaction with the FGC decision-making process and conference outcomes. Participants were offered the option to remain anonymous. Five Family Group Conference participants completed the survey.

### How We Did

<b>Program Effectiveness</b>	
<b>Efficiency</b>	
<b>Accessibility</b>	
<b>Feedback/Satisfaction</b>	

### Summary/Recommendations:

This year, the Family Group Conferencing Program exceeded its target performance goals, except for the Efficiency Measure.

Three Family Group Conference participants chose to provide additional comments highlighting the value of collaborative planning:

- “Good food!”
- “Great planning and meeting spot.”
- “FGC Coordinator did an excellent job!”

### Recommendations for the upcoming year include the following:

The Family Group Conferencing Program Manager/Coordinator will continue to explore ways to support continuous quality improvement and enhance program efficiency. This will include prioritizing ongoing collaboration with the program funder, the Ministry of Children and Family Development, and community partners, to support timely access, coordinated service delivery, and improved outcomes for families.

**Alysha Piva**  
**Family Group Conferencing Program Manager/Coordinator**