





Annual Summary Report – Home Sharing

December 2021

As part of Yellowhead Community Services performance measurement plan, annual surveys were distributed in-person to all home share providers and individuals residing in a home share living arrangement. During the distribution of surveys, a new home share started. Therefore, the provider and individual were not included in the survey distribution process. Surveys have a four-point scale for home share providers and a three-point scale for individuals receiving service. Participation was voluntary, and individuals had the option of remaining anonymous. Home share providers and individuals receiving service could mail with addressed envelopes or drop off the survey at the office. The survey return rate for home share providers was 80%, four of five home share providers returned surveys. The survey return rate for individuals was 75%, three of four individuals returned surveys.

How We Did

Program Effectiveness	
Efficiency	
Service Access	
Feedback/Satisfaction	

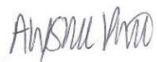
Summary/Recommendations:

This year, the Home Share Program has met or exceeded all of its target performance goals. YCS currently has five approved homes with six providers. This year there was one approval of a home share, and one family welcomed an individual into their home.

In 2021, the YCS Home Share program continued to be advertised through social media, community bulletin boards, and posted on the Work BC and YCS websites. People in the community called the program manager to gather further information about the position, and one person applied and became a home share provider. In 2021, we will continue to look for home share providers in our service area.

Recommendations for the upcoming year:

The program manager will continue to explore how to effectively advertise and recruit home-share providers in the community.



Manager—Home Share Program